

VIRTUAL VISIT GUIDE

With a MyChart account, you can schedule and start a virtual visit completely online.



Save time by signing up for MyChart and completing all the required steps prior to your appointment.

STEP 1: Create Your Account

START HERE IF YOU ARE A NEW MYCHART USER

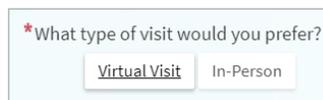
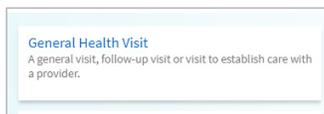
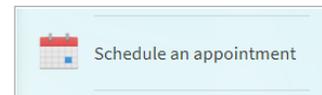
- Visit myquadmed.com/Indiana and click **MYCHART LOGIN**
- Click **SIGN UP NOW** - If you have an activation code, enter it. If you don't have an activation code follow the steps below.
- Click **SIGN UP ONLINE**
- Fill out all the information to confirm your identity and click **SUBMIT**
- Check your email for a message from patientsupport@quadmedical.com and click the button in the email
- Confirm your identity and click **NEXT**

You now have the ability to schedule and complete your virtual visit.

STEP 2: Schedule Your Appointment

START HERE IF YOU ARE AN EXISTING MYCHART USER

- Visit myquadmed.com/Indiana and click **MYCHART LOGIN**
- Log in with your user name and password
If you don't have a MyChart account, please return to STEP 1.
- Click **SCHEDULE AN APPOINTMENT**
- Select **GENERAL HEALTH VISIT**
- Select **VIRTUAL VISIT** as your preferred visit type
- Select the provider, date and time for your visit



STEP 3: Complete Pre-Visit Requirements

- eCheck-in online prior to your visit to update health information
- Download the Zoom Cloud Meetings app and test your equipment before your visit



eCheck-In must be completed before you can begin your visit.



You must have Zoom downloaded to join your visit.

STEP 4: Begin your Virtual Visit

- Click **BEGIN VIDEO VISIT**
- Click **LAUNCH MEETING**

